

<u>Comparison: Cybersecurity Courses & Identity Theft Prevention</u> <u>2022</u>

The following compares topics included in XA's current offerings for Cybersecurity and Identity Theft Prevention.

	Cybersecurity	ldentity Theft Prevention
Approximate Course Length	50-60 mins	35-45 mins
Cost Per Person	\$40	\$35
Introduction Section	•	•
Training Goals	•	
Incidents in the Headlines	•	
What is Cybersecurity?	•	
Enterprise Risk Management	•	
The Importance of Participation by Management and Employees	•	
The Benefits of a Strong Cybersecurity Program	•	
The Importance of Identity Theft Protection		•
Identifying Information Defined		•
Developing the Program		•
Guidelines for Identity Theft Prevention Program		•
Program Administration and Oversight		•
Identifying Relevant Red Flags		•
Types of Cybersecurity Threats	•	
Insecure Passwords	•	
Malware	•	
Viruses, Worms, Trojans	•	
Spyware	•	
Lost, Stolen or Obsolete Hardware	•	
Spoofing		
Physical Access to Systems	•	
Unauthorized Visitors	•	
Social Engineering	•	
Remote Access		
Internet of Things (IoT) Breaches		
Categories of Red Flags		•
Alerts, Notifications or Warnings from a Consumer Reporting Agency		•
Notice from Victims		•
Suspicious Personal Identifying Information		•
Suspicious Documents		•

	Cybersecurity	ldentity Theft Prevention
Suspicious Activity		•
Types of Cybersecurity Attacks	•	
Hacking	•	
Ransomware and Cybersecurity Extortion	•	
Website Hacking	•	
Theft of Information	•	
Automated Password Attacks	•	
Credential Recycling	•	
Watering Hole Techniques	•	
Phishing	•	
Spear Phishing	•	
Business Email Compromise	•	
Denial of Service Attacks	•	
A Distributed Denial of Service	•	
Cyber Extortion	•	
Critical Cybersecurity Threats	•	
Cyber Terrorism	•	
Cyber Espionage	•	
Procedures for Reporting and Responding to Security Incidents	•	•
Authentication of Customer Information		•
Verification of Address Change Requests		•
Unauthorized Access Procedures		•
Account Authentication After a Red Flag Has Been Detected		•
Red Flag Requirements Related to Extension of Credit		•
Response to Red Flags		•
Defense Against Hackers	•	
Mobile Protection	•	
SIM Card Swapping	•	
Social Network Risks	•	
Safe Use of Social Networks	•	
Compliance Requirements	•	
Regulatory Requirements	•	
Best Practices for Employees	•	
Best Practices for Firms	•	
Specific Requirements for Financial Firms	•	
Program Reviews		•
Recordkeeping		•
Annual Risk Assessment		•
Staff Training		•
Case Study(s)	•	•
Case Sluby(s)		
Final Quiz	•	•
•		